

February 27, 2001

Mr. Richard Piechocki
Digital Business Solutions, Inc.
1616 Jenny Lind Road
Fort Smith, Ar. 72901

Dear Richard,

I would like to take this opportunity to say thanks for the excellent service you have provided us over the past year and a half on our Konica copier. Your speedy service has kept us up and running without losing any jobs.

It has been a pleasure to work with you and I look forward to many more years of your super customer service.

Kindest regards,



Stan Carr
Owner