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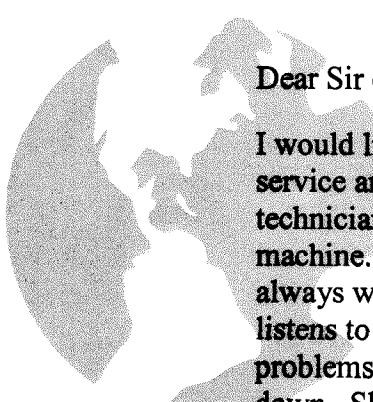
Beers Construction Company  
233 N. Razorback Road  
Fayetteville, AR 72701  
Phone: (501) 582-5274  
Fax: (501) 582-1569

# Beers Construction Company

March 27, 2001

Digital Business Solutions, Inc.

Dear Sir or Madam:



I would like to take a minute to let you know that we are extremely pleased with the service and the technician you provide for our Konica 7150 copy machine. Your technician, Beverly Thompson, is very thorough when she comes to service the machine. She is a ray of sun when she comes into our office; she is very pleasant, always with a smile, and very easy to work with. She is very professional as she listens to us trying to explain the problem to her. There are times when our problems take a little time to figure out the solution but this doesn't slow Beverly down. She tackles the problem with zest and finds where the problem is and the best cure for the machine. Beverly is a true asset to your company and it is a pleasure to have her come service our machine.

Sincerely,



Debbie Martin  
Office Assistant